



PRIVACY POLICY

1. DEFINITIONS

- 1.1. Personal data** – information relating to the natural person identified or identifiable by one or more specific information or factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person, including device IP, location data, Internet ID, and information collected through cookies and other similar technology.
- 1.2. GDPR** – Regulation (EU) 2016/679 Of The European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).
- 1.3. Operator** – **T-Mobile Polska S.A.** with its registered office at 02-674 Warsaw, ul. Marynarska 12, hereinafter also referred to as: "**T-Mobile**".
- 1.4. Website** – webpage or webpages operated by the Operator in the domain: www.digitalandcloudservices.com
- 1.5. User** – any natural person visiting the Website or using one or more services or functionalities described in Privacy Policy.

2. PROCESSING OF DATA

- 2.1.** The Operator collects personal data to the extent necessary to provide Website's functionalities, as well as information about the User's activity.
- 2.2.** In connection with the use of the Website, the Operator may collect data provided directly by the User using Website functionalities (ex. Filling contact form or product orders). The Operator may also collect data automatically, based on the User's activity on the Website.

3. DETAILS OF PROCESSING OF PERSONAL DATA

3.1. Usage of the Website

We collect personal data of the User for the following purposes:

- (a)** in order to provide electronic services on the Website - the legal basis for processing is the necessity of processing to perform the contract (Article 6 (1) (b) of the GDPR);
- (b)** for analytical and statistical purposes of the Operator - the legal basis for processing is the legitimate interest (Article 6 (1) (f) of the GDPR) which is statistical analysis and researches of the use of the services provided for the purposes of developing and adapting the Website to the needs of users;
- (c)** for purposes related to ensuring the safety of the Users and the stability of the services provided by the Website - the legal basis for processing is the legitimate interest (Article 6 (1) (f) of the GDPR);

(d) in order to possibly establish and pursue claims or defend against them - the legal basis for processing is the legitimate interest of the Operator (Article 6 (1) (f) of the GDPR) consisting in the protection of its rights.

3.2. Correspondence

In the case of correspondence (e-mail, postage or contact forms) or telephone calls not related to services provided or other contract, the personal data contained in this correspondence are processed only for the purpose of communication and resolving the matter to which the correspondence relates. The legal basis for processing is the legitimate interest (Article 6 (1) (f) of the GDPR) consisting in conducting correspondence addressed to the Operator. Please, be reminded, that that during the conversation, the User may be presented with commercial information.

3.3. Marketing

With User's additional consent we can also use her/his personal data for our marketing purposes and provide communication with electronic channels indicated in such consent. In such case the legal basis for processing of personal data is the consent given by natural person (Article 6 (1) (a) of the GDPR) in the scope and for the purposes indicated in the consent.

4. COOKIES TECHNOLOGY

T-Mobile websites use cookies. Cookies are small text files sent by a web server and stored by the User's device. When the browser connects to a server, the website recognizes the type of device from which the user connects and can read the parameters contained in the cookies stored on the device. Cookies facilitate the use of previously visited websites and are also used for other purposes described below.

The information collected relates to the IP address, type of browser used, language, type of operating system, Internet service provider, information about time and date, location and information sent to the website via the contact form.

The User may at any time disable or restore the option of collecting cookies by changing the settings in the web browser. The cookie management instructions are available at <http://www.allaboutcookies.org/manage-cookies>.

We use the following types of cookies:

(a) Analytical/Statistical cookies:

Thanks to the use of analytical cookies, we obtain information about the behavior of users of our websites. This information allows us to measure how many, for how long and how often users visit our Website and which pages are most viewed.

We use third party technology for analytical purposes. We use Google Analytics - a website statistics service. This service is provided by Google. The information generated by the cookie regarding the use of the Website is transmitted and stored by Google on servers in the United States. Google may also transfer information to external entities if required by law or in the event that external entities process it on behalf of Google.

The information collected relates to the IP address, type of browser used, language, type of operating system, Internet service provider, information about time and date, location. More information on the use of Google Analytics tools is available at: <http://www.google.com/analytics/learn/privacy.html>.

| Cookie name | Publisher | Lifetime | Usage |
|-------------|-----------|----------|--|
| _ga | Google | 2 years | Used to distinguish between unique users. Randomly assigned unique ID of the user during his first visit to the Website. |
| _gid | Google | 24 hours | Used to distinguish between unique users. Randomly assigned a unique user ID. |

Information on the privacy and cookie policy of external suppliers:

| Publisher | Privacy policy | Cookies |
|------------------|---|---|
| Google Analytics | https://policies.google.com/privacy?hl=pl | https://policies.google.com/technologies/cookies?hl=pl |

5. DATA RETENTION

As a rule, the period of processing of personal data depends on the type of service provided and the purpose of such processing, including:

- (a) for the purposes of providing electronic services data will be processed until the website usage is terminated.
- (b) for the implementation of the Operator's legitimate interest the data will be processed until it expires or until an effective objection to the processing is submitted.
- (c) data processed based on the consent will be processed until its withdrawal (e.g. consent to marketing).
- (d) the period of data processing may be extended if the processing is necessary to establish and assert any claims or defend against them, and after that time only if and to the extent that it will be required by law.

6. DATA RECIPIENTS

In connection with the activities described in this policy, personal data may be disclosed to external entities that are service providers to the Operator, primarily entities responsible for the operation of IT systems and equipment, websites, postal operators or couriers, marketing agencies.

The transfer of such data to third parties takes place in accordance with the provisions of the GDPR, including appropriate security measures, e.g. in the form of data processing contracts.

The personal data can also be disclosed to the authorities or third parties who submit an official request for such information, based on an appropriate legal basis and in accordance with applicable law.

7. RIGHTS RELATED TO DATA PROCESSING

7.1. Rights of data subjects

The User has the following rights:

- (a) Right to access to the content of the data - the User has the right to obtain information about the purpose and method of processing of personal data, categories of personal data being processed, recipients or categories of recipients to whom the personal data has been or will be disclosed, the planned period of personal data storage, and the right to request the Operator to rectify, delete or limit of the processing of personal data, the right to lodge a complaint with the supervisory body, and a copy of the data;
- (b) Right to request rectification of data - that is, correction of personal data when they are incorrect, changed or obsolete and requests to supplement incomplete personal data;
- (c) Right to demand deletion of the data - i.e. deletion of data that is processed without legitimate legal grounds;
- (d) The right to restrict processing - i.e. restrictions on data processing in cases where:
 - the data subject questions the accuracy of the personal data,
 - the processing is unlawful and the data subject objects to the erasure of personal data,
 - the controller no longer needs personal data for the purposes of processing, but they are needed by a person to establish, assert or defend claims,
 - the person has objected to the processing - until it is determined whether the legitimate grounds on the part of the Operator override the grounds for objection of the person;
- (e) The right to transfer data - that is, to obtain your personal data that you have provided to us or to indicate another third-party entity to whom we should provide it, if technically possible;
- (f) The right to object - an objection may only be raised against the processing of data based on the legitimate interest (e.g. contact purpose). The Operator will cease to process data for these purposes, unless there are other overriding legitimate grounds for processing;
- (g) The right to withdraw consent - you can withdraw your consent at any time. From such an instruction, the data will continue to be processed for the purpose covered by the consent. Please note that the exercise of this right does not affect the compliance of data processing by the Operator prior to the withdrawal of consent;
- (h) The right to lodge a complaint with the supervisory body dealing with the protection of personal data.

7.2. How can you exercise the rights?

The User may exercise his rights by submitting the content of the request in the following way:

- (a) **Sending e-mail to:**
 - BOA@t-mobile.pl – subscription customers;

- BOU@t-mobile.pl – prepaid customers;
 - IOD@t-mobile.pl – every User;
- (b) **phone:**
- 0048 602 900 000 – subscription customers;
 - 0048 602 960 200 – prepaid customers;
- (c) **web contact form:**
- www.digitalandcloudsrVICES.com/contact
- (d) **postage:**
- T-Mobile Polska S.A., ul. Marynarska 12, 02-674 Warszawa.

In case the Operator is not able to identify the User on the basis of the submitted request, the User can be asked to provide additional information. Providing such data is not mandatory, but failure to provide will result in the refusal of the request.

8. INTERNATIONAL DATA TRANSFERS

The level of protection of Personal Data outside the European Economic Area ("EEA") differs from that provided by European law. For this reason, the Operator transfers personal data outside the EEA only when it is necessary and with an adequate level of protection, primarily through:

- (a) cooperation with entities processing personal data in countries for which a relevant decision of the European Commission has been issued concerning the determination of an adequate level of protection of personal data;
- (b) the use of standard contractual clauses approved by the European Commission;
- (c) applying binding corporate rules approved by the competent supervisory authority.

9. FINAL PROVISIONS

- 9.1. The policy is verified on an ongoing basis and updated if necessary.
- 9.2. The Operator is not responsible for the privacy policy of external websites.
- 9.3. The current version of the Policy is effective from 17.08.2010.